



Urban Affairs Coalition

CASE STUDY: Using HR Technology to Improve Efficiency

Company: Greater Philadelphia Urban Affairs Coalition (GPUAC)

Situation: The GPUAC, an advocacy group with more than 500 employees and 30 locations, needed a solution to relieve their overtaxed Human Resources

Department. Not only were these individuals tasked with staffing multiple locations, but they had the added responsibility of providing reporting, measuring expenses against budgets, producing rightsizing recommendations and working with PR on the implementation of ADP Payroll technology. The burden was becoming too much to bear.

“The HRB solution that Javers Group provided allowed us to streamline our Human Resources process and focus the energy of our HR staff to their core job function,”

- Sandra Higginbotham, HR Manager, Greater Philadelphia Urban Affairs Coalition

Strategy: Javers Group understands that HR is a highly complex business function with no room for error. Javers Group recommended implementation of ADP HRB technology, which

eliminates redundant tasks, reduces the potential for errors, and makes it easy for managers and employees to do what they need to do in the most efficient manner. It also integrates with Pay Expert so data entry is streamlined.

Results: After implementation of the HRB solution, GPUAC’s HR Department was able focus its time on analysis of the results, rather than spending numerous hours inputting and verifying information. And the employee self-service module makes it easy for managers and employees to do what they need to do in the most efficient manner, while reducing the potential for errors.

Future: After successfully implementing the HRB solution, Javers Group remains an HR resource for GPUAC.